## ADULT SOCIAL CARE AND COMMUNITY SAFETY SCRUTINY COMMITTEE



#### WEDNESDAY, 16 DECEMBER 2015

#### 10.00 am COMMITTEE ROOM, COUNTY HALL, LEWES

MEMBERSHIP - Councillor Peter Pragnell (Chair) Councillors Trevor Webb (Vice Chair), Peter Charlton, Charles Clark, Angharad Davies, Jim Sheppard and John Ungar

#### <u>A G E N D A</u>

- 1 Minutes of the meeting held on 17 September 2015 (Pages 3 8)
- 2 Apologies for absence
- 3 Disclosures of interests

Disclosures by all members present of personal interests in matters on the agenda, the nature of any interest and whether the member regards the interest as prejudicial under the terms of the Code of Conduct.

4 Urgent items

Notification of items which the Chair considers to be urgent and proposes to take at the appropriate part of the agenda. Any members who wish to raise urgent items are asked, wherever possible, to notify the Chair before the start of the meeting. In so doing, they must state the special circumstances which they consider justify the matter being considered urgent.

5 Forward Plan (Pages 9 - 14)

The latest edition of the Forward Plan. The Committee is asked to make comments or request further information.

- 6 Update on the provision of services provided by Sussex Community Development Agency (Pages 15 - 16)
- 7 Scrutiny committee future work programme (Pages 17 20)
- 8 Any other items previously notified under agenda item 4

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8 December 2015

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# Agenda Item 1

#### ADULT SOCIAL CARE AND COMMUNITY SAFETY SCRUTINY COMMITTEE

MINUTES of a meeting of the Adult Social Care and Community Safety Scrutiny Committee held at CC2, County Hall, Lewes on 17 September 2015.

PRESENT	Councillor Peter Pragnell (Chair), Trevor Webb (Vice Chair), Peter Charlton, Angharad Davies, Jim Sheppard and John Ungar
LEAD MEMBERS	Councillor David Elkin, Lead Member for Resources (for item 5) Cllr Sylvia Tidy, Lead Member for Children and Families
ALSO PRESENT	Becky Shaw, Chief Executive (for item 5) Keith Hinkley, Director of Adult Social Care and Health Angie Turner, Head of Adult Safeguarding Candice Miller, Policy Development Manager Giles Rossington, Senior Democratic Services Adviser Harvey Winder, Democratic Services Officer

#### 9 MINUTES OF THE MEETING HELD ON 18 JUNE 2015

9.1 The Committee RESOLVED to agree the minutes of the meeting held on 18 June 2015.

#### 10 APOLOGIES FOR ABSENCE

10.1 Apologies for absence were received from Councillor Charles Clark. It was also noted that Councillor Bill Bentley, Lead Member for Adult Social Care, had sent his apologies.

#### 11 DISCLOSURES OF INTERESTS

11.1 Councillor Trevor Webb declared a personal non-prejudicial interest as a member of the East Sussex Health and Wellbeing Board.

- 12 URGENT ITEMS
- 12.1 There were none.

#### 13 <u>RECONCILING POLICY, PERFORMANCE AND RESOURCES (RPPR)</u>

13.1 Cllr David Elkin (Deputy Leader), Cllr Sylvia Tidy (Lead Member for Children and Families), Becky Shaw (Chief Executive), and Keith Hinkley (Director of Adult Social Care & Health) were present for the Reconciling Policy, Performance and Resources (RPPR) item.

13.2 Cllr Elkin told the committee that the council had already made savings of £64 million in recent years, but would be required to find an additional £70-90 million over the next three years. These figures are based on current projections, and the final total may well be greater. The scale of the savings required means that there are no 'red lines' – no services are exempt from challenge. Planning has been in line with the council's four key priorities and with a 'one council' approach.

13.3 Becky Shaw told members that, in addition to Government funding reductions, the council also had to deal with growing demographic pressures, particularly in terms of our ageing population. The council was still assessing the implications of the July budget statement, of the decision to delay the implementation of the cap on care costs, and of the introduction of a National Living Wage. The Government's Comprehensive Spending Review will be published on November 25<sup>th</sup>, although the details of the Local Government settlement will be considerably later; so much so that there may be pressure on council to meet their budget deadlines.

13.4 Keith Hinkley told the committee that it was important to bear in mind that this was not the beginning of the savings process: council budgets have been reducing for a number of years, meaning that many of the most readily achieved savings have already been taken. Further integration with NHS partners does offer significant opportunities. However, the NHS is itself struggling with funding levels, and there is some uncertainty as to how much future NHS funding will be routed through Clinical Commissioning Groups (CCG), our main partners in integrating services. There are likely to be further changes to the Better Care Fund, but this will probably not include any more direct transfers of funding to Local Authorities.

13.5 In response to a question from Cllr John Ungar on what the council was doing in terms of lobbying Government about the demographic pressures we face, Becky Shaw told members that there was ongoing dialogue via ADASS (Association of Directors of Adult Social Services), the LGA, SE7 and the County Council Network. However, many other councils face similar pressures to East Sussex.

13.6 Keith Hinkley added that ADASS had told the Government that its members have reduced confidence in their ability to continue to meet local government commitments to adult social care (ASC). The South East Adult Social Care Lead Member group had also been active in lobbying on demographic pressures, but also on problems of pay and recruitment which are particularly acute in the region. CCG partners have also expressed their concerns to Government about adult social care pressures. There will be some additional funding for winter pressures this year, and the council is in dialogue with CCGs about how this should be allocated. Nationally, Delayed Transfers of Care are rising and this is another system pressure that needs to be born in mind.

13.7 Cllr David Elkin noted that there had been a considerable degree of cross-party cooperation involved in this lobbying. It was also the case that the county council had an excellent relationship with East Sussex CCGs.

13.8 In answer to a question from Cllr John Ungar on the potential for further income generation, Keith Hinkley told members that this was an area in which the county council already does well. However, there is scope to improve our collection rates in some areas, and there may also be additional areas where we can begin charging or increase charges. Becky Shaw added that there was a member working group looking at income generation. Whilst this was an important issue, we need to be realistic about the potential to generate income.

13.9 In response to a question from Cllr John Ungar about the ASC capital programme, Keith Hinkley told the committee that the capital programme represented a relatively small part of the overall council programme, reflecting the fact that the bulk of ASC services were outsourced. Where capital investment is necessary, the focus is on investments which will deliver a revenue saving. There is also a focus on capital improvements which will enable the council to offer

support to clients with complex needs, reducing our reliance on expensive independent sector provision. Becky Shaw added that the council was looking very carefully at the council's capital investment programme. However, some investments were essential – particularly in schools to provide additional school places.

13.10 In answer to a query from Cllr John Ungar as to whether ASC financial data could be mapped to District Council levels, Keith Hinkley told members that the Community Care spend could be broken down by locality: this would be presented to the next ASCCS scrutiny committee meeting (November 2015).

13.11 In response to a question from Cllr Trevor Webb about tensions between competing demands for funding from the ageing population and from deprived communities, Keith Hinkley told the committee that the council had responsibilities to both these groups and was required to meet statutory duties to provide services to all who are eligible. There is a balance to be struck between universal services and targeted interventions, and we also need to align our work with that of our NHS partners who already provide a range of targeted services to reduce health inequalities.

13.12 In answer to a query from Cllr Peter Pragnell about the anticipated impact of the National Living Wage (NLW), Keith Hinkley told the committee that there would be significant pressures, particular from independent sector contractors, as this is where the bulk of the ASC spend is. However, the picture will be complex: some homecare providers already pay NLW rates, but this is not generally the case in terms of residential care. Becky Shaw added that pay differentials would be key here – for council staff as well as for contracted workers. The total impact on council pay structures may be much higher than the Government has modelled if pay differentials are to be maintained. When the initial impact on the county council of introducing the NLW is better understood it will be reported to Cabinet.

13.13 In response to a question from ClIr Peter Pragnell on the financial challenge faced by our partners in East Sussex Better Together (ESBT), Keith Hinkley told members that the whole public sector would shrink significantly in coming years. This presented a challenge to all public sector partners and a spur to work together collectively. As well as working closely with East Sussex CCGs, the council is talking through the implications of the RPPR areas of search with District and Borough councils and also with local service providers. Becky Shaw added that we all need to recognise that we are moving to a smaller state, delivering fewer services. It is vital that public sector agencies work together to ensure that we use public money wisely and that any gaps in services are in the least critical areas.

13.14 In answer to a question from Cllr Angharad Davies on the importance of recognising pressures on staff and staffing levels, Becky Shaw agreed that it must be recognised that there was a point beyond which staff reductions would make a service unsustainable – meaning either that no further efficiencies were possible or the level of service would have to be reduced. It was important to be open and honest about this. It is also necessary to recognise that public sector staff will typically work very hard to ensure that services are delivered; decision-makers must not place unreasonable and unsustainable burdens on staff.

13.15 In response to a question from ClIr Angharad Davies as to whether the public health emphasis on increasing life expectancy does not produce perverse results, Keith Hinkley explained that work in this area is a statutory requirement. In practice, the focus is on increasing life expectancy where significant health inequalities are present. Thus, improving early diagnosis of cancer will improve people's quality of life and reduce healthcare costs as well as reducing health inequalities, since it will have a disproportionately positive impact on disadvantaged groups. It will also lead to a higher general life expectancy.

13.16 In answer to a query from Cllr Trevor Webb on working more closely with communities and with community & voluntary sector organisations, Keith Hinkley agreed that it was important

to support the development of community resilience; and also to ensure that public sector bodies worked effectively with community organisations, that there were clear and well signposted pathways between services, and that we properly understand where the gaps in the mosaic of public and community sector provision lie.

13.17 In response to a question from Cllr Peter Charlton on air quality, Keith Hinkley told the committee that air quality was not one of the major determinants of variations in life expectancy in East Sussex: the bigger issues are cancer and heart disease.

13.18 In answer to a question from Cllr Peter Pragnell on the potential savings from devolution, Becky Shaw told members that, in social care terms, the main focus is on ESBT. Devolution will not deliver significant savings for East Sussex ASC, although our devolution partners may be able to make savings by learning from our successes in this field. In general, there is a risk that we focus too much of our attention on devolution and not enough on making savings. It is also important to recognise that devolution presents risks as well as opportunities: for example, devolved powers are likely to be accompanied by reduced funding in key areas. Cllr David Elkin added that, in general terms, the county council is already a lean organisation, with high-quality officers and members who have already made a series of tough decisions. This does mean that the potential to make further savings via rationalisation is limited.

13.19 In response to a comment from Cllr Sylvia Tidy on the potential for using innovative technology, Becky Shaw and Keith Hinkley both agreed that this was central to council and ASC planning.

13.20 Members thanked Cllr David Elkin, Cllr Sylvia Tidy, Becky Shaw and Keith Hinkley for their contributions. The committee agreed to establish an RPPR Board which would be open to all committee members and also the Chairs of all scrutiny committees. The Board will meet on the morning of December 16 2015.

#### 14 SAFEGUARDING ADULTS BOARD ANNUAL REPORT APRIL 2014 - 2015 AND STRATEGIC PLAN 2015-18

14.1 The Committee considered a report by the Director of Adult Social Care and Health containing the Safeguarding Adults Board Annual Report 2014/15 and Safeguarding Strategic Plan 2015-18.

14.2 In response to questions raised by Members, officers provided the following additional information:

- The East Sussex Safeguarding Adults Board (SAB) has now appointed Graham Bartlett as its Independent Chair. Due to the fact that Mr Bartlett is the Chair of the Brighton & Hove SAB and Brighton & Hove Local Safeguarding Children's Board (LSCB), and there are already pan-Sussex safeguarding policies and procedures in place, this appointment is expected to deliver economies of scale.
- The SAB has recorded a reduction in safeguarding referrals from GPs for 2014/15 and is working with the CCGs to understand why this is the case. SAB believes that working with the CCGs to raise awareness of safeguarding issues amongst GPs will have a greater impact than contacting GPs directly. This is because CCGs already have oversight of and influence on GPs (as their membership is derived from GPs) and they are obliged to ensure that there are suitable safeguarding arrangements in place amongst GPs. SAB is aiming to create an environment within CCGs where GPs who sit on the CCG boards understand that safeguarding is a priority, cascade this message down to GP surgery level, and put a monitoring regime in place.

- The reason for the change in policy for reporting pressure ulcers which explains the reduction in safeguarding alerts in 2014/15 is that they are no longer automatically flagged as a safeguarding issue unless there is a suspicion of neglect. Prior to 2014/15, all safeguarding referrals due to pressure ulcers were being flagged as examples of neglect as part of a response to historic underreporting. However, the reporting policy changed in 2014/15 to a more proportional response that focusses on raising awareness of pressure ulcers amongst staff in residential and community settings. Under the new system, if an initial safeguarding alert is raised, then the Quality Team will intervene to provide advice and guidance. However, if there are repeated and systemic safeguarding alerts then it is likely that it could be investigated as a case of neglect.
- SAB collects incident reports from multiple sources to ensure that they are as accurate as possible. These include incident reports produced by the CCGs and the reporting procedures that the Care Quality Commission (CQC) follows when it inspects care homes. There is no absolute guarantee that incident reports will tell the whole picture, so the SAB remains proactive in developing qualitative and quantitative information as well as looking out for anecdotal safeguarding issues.
- In the 7% of cases where there was action under safeguarding arrangements and risk
  was not reduced or removed usually because the victim wanted to maintain a
  relationship with the family member who was the source of the risk SAB continues to
  work with the victim.
- The SAB identifies areas where there may be issues in the reporting of safeguarding issues and works with stakeholders to improve the situation. This process is ongoing and other methods will be employed if the initial piece of work does not have the desired effect. For example, SAB carried out a piece of work with the parishes to understand whether abuse was being underreported in rural areas. The outcome of the work was a slight increase in the number of reported cases of abuse.
- SAB undertakes an annual safeguarding audit on all organisations involved in safeguarding, which involves SAB member organisations performing a self-audit. SAB would expect organisations to have a whistleblowing policy in place that would set out how a whistleblower would be protected if they raise safeguarding issues.
- SAB provides safeguarding training to care providers using a range of methods such as formal offsite training as well as attending home care provider premises. This ensures that there is a much higher uptake of the training amongst staff.
- 14.3 The Committee RESOLVED to:
  - 1) Thank the East Sussex SAB for its well written, informative and concise Annual Report and Strategic Plan; and
  - 2) Request to receive a report on the next Annual Report and Strategic Plan at its September 2016 meeting.

#### 15 UPDATE ON THE IMPLEMENTATION OF THE CARE ACT

15.1 The Committee considered a report by the Director of Adult Social Care and Health providing an update on the Care Act implementation priorities for 2015/16.

15.2 In response to questions about the impact of the Department of Health's decision to defer the implementation of the care cap to 2020, officers explained that:

- The care cap was due to be implemented in April 2016 so significant work had already been carried out in anticipation, including the development of new policies and systems to deal with the new responsibilities, for example, the deferred payment scheme. Development of and recruitment for these new systems has now had to stop.
- The postponement of the implementation of first party top-ups will have no effect on clients as the current care system does not offer this service.
- The postponement removes significant risk from the ASC budget; however, this is likely to be offset by the introduction of the national living wage.
- The Department of Health has not yet indicated whether it will continue to provide local authorities with the payment for implementing the care cap and other measures. The July and August tranche of the payment has been made, and it is unlikely that this money will be clawed back.
- 15.3 The Committee RESOLVED to note the report.

#### 16 SCRUTINY COMMITTEE FUTURE WORK PROGRAMME

16.1 The Committee considered its work programme for future meetings.

16.2 The Committee RESOLVED to request a report at its March 2016 meeting on the impact of the change in the method of providing Meals on Wheels.

#### 17 FORWARD PLAN

17.1 The Committee considered the latest edition of the Council's Forward Plan covering the period 1 September to 31 December 2015.

17.2 The Director of Adult Social Care and Health advised the Committee that an additional item had been added to the Forward Plan relating to a decision due to be taken on 13 October 2015 to relocate the Learning Disability service that is currently provided from Sandbanks in Hailsham to an alternative Council building, namely Grangemead in Hailsham.

17.3 The Committee RESOLVED to agree that the Forward Plan should be the first substantive item at future Adult Social Care and Community Safety Scrutiny Committee meetings.

The meeting ended at 12.12 pm.

Councillor Peter Pragnell Chair

#### EAST SUSSEX COUNTY COUNCIL'S FORWARD PLAN

The Leader of the County Council is required to publish a forward plan setting out matters which the Leader believes will be the subject of a key decision by the Cabinet or individual Cabinet member in the period covered by the Plan (the subsequent four months). The Council's Constitution states that a key decision is one that involves

- (a) expenditure which is, or the making of savings which are, significant having regard to the expenditure of the County Council's budget, namely above £500,000 per annum; or
- (b) is significant in terms of its effects on communities living or working in an area comprising two or more electoral divisions.

As a matter of good practice, the Council's Forward Plan includes other items in addition to key decisions that are to be considered by the Cabinet/individual members. This additional information is provided to inform local residents of all matters to be considered, with the exception of issues which are dealt with under the urgency provisions.

For each decision included on the Plan the following information is provided:

- Page the name of the individual or body that is to make the decision and the date of the meeting
- the title of the report and decision to be considered
- groups that will be consulted prior to the decision being taken ō
- a list of other appropriate documents
- the name and telephone number of the contact officer for each item.

The Plan is updated and published every month on the Council's web-site two weeks before the start of the period to be covered.

Meetings of the Cabinet/individual members are open to the public (with the exception of discussion regarding reports which contain exempt/confidential information). Copies of agenda and reports for meetings are available on the web site in advance of meetings. For further details on the time of meetings and general information about the Plan please contact Andy Cottell at County Hall, St Anne's Crescent, Lewes, BN7 1SW, or telephone 01273 481955 or send an e-mail to andy.cottell@eastsussex.gov.uk.

For further detailed information regarding specific issues to be considered by the Cabinet/individual member please contact the named contact officer for the item concerned.

#### EAST SUSSEX COUNTY COUNCIL County Hall, St Anne's Crescent, Lewes, BN7 1UE For copies of reports or other documents please contact the officer listed on the Plan or phone 01273 335138

### FORWARD PLAN – EXECUTIVE DECISIONS (including Key Decisions) –3 December 2015 TO 31 March 2016

Additional notices in relation to Key Decisions and/or private decisions are available on the Council's website via the following link: http://www.eastsussex.gov.uk/yourcouncil/about/committees/download.htm

#### Cabinet membership:

Councillor Keith Glazier - Lead Member for Strategic Management and Economic Development

Councillor David Elkin – Lead Member for Resources

Councillor Chris Dowling – Lead Member for Community Services

Councillor Rupert Simmons – Lead Member for Economy

Councillor Carl Maynard - Lead Member for Transport and Environment

Councillor Bill Bentley - Lead Member for Adult Social Care

Councillor Sylvia Tidy – Lead Member for Children and Families

Councillor Nick Bennett – Lead Member for Learning and School Effectiveness

Date for Decision	Decision Taker	Decision/Key Issue	Decision to be taken wholly or partly in private (P) or Key Decision (KD)	Consultation	List of Documents to be submitted to decision maker	Contact Officer
15 Dec 2015	Lead Member for Community Services	To consider proposed changes to Fee Structure for Registration Services			Report, other documents may also be submitted	Nick Skelton 01273 482994
15 Dec 2015	Cabinet	To consider the quarterly Council monitoring report	KD		Report, other documents may also be submitted	Jane Mackney 01273 482146
15 Dec 2015	Cabinet	To consider the Looked after Children annual report for 2014/15			Report, other documents may also be submitted	Teresa Lavelle- Hill 01323 747197

15 Dec 2015	Cabinet	To consider the Highways and Infrastructure Services contract for 2016 – 2017	P / KD	Report, other documents may also be submitted	Dale Poore 01273 481916
15 Dec 2015	Cabinet	To receive an update on the outcome of the Comprehension Spending Review (CSR)	KD	Report, other documents may also be submitted	Marion Kelly 01273 335078
15 Dec 2015	Cabinet	To consider the proposed Libraries' Transformation Programme	KD	Report, other documents may also be submitted	Nick Skelton 01273 482994
15 Dec 2015 Pag	Cabinet	To consider the external auditor's Annual Audit Letter and fee update for 2014/15		Report, other documents may also be submitted	Ola Owolabi 01273 482017
⊕ 15 <u>-</u> Dec 2015	Cabinet	To consider an update in relation the Southern Counties Devolution proposal		Report, other documents may also be submitted	Lee Banner 01273 481858
17 Dec 2015	Lead Member for Adult Social Care	To consider the approval of Bentley Grange and Burfield Court Nominations Agreement		Report, other documents may also be submitted	Martin Hayles 01273 481378
21 Dec 2015	Lead Member for Transport and Environment	To consider the proposal to set up a Board, which will include external stakeholders, to determine the future use of S106 contributions to the Newhaven Energy Recovery Facility	P / KD	Report, other documents may also be submitted	Andy Arnold 01273 481606
21 Dec 2015	Lead Member for Transport and	To consider the Waste and Minerals Monitoring Report 2014/15 and Local	KD	Report, other documents may	Tony Cook 01273 481653

	Environment	Aggregates Assessment		also be submitted	
21 Dec 2015	Lead Member for Learning and School Effectiveness	To consider the Education Commissioning Plan	KD	Report, other documents may also be submitted	Gary Langford 01273 481758
21 Dec 2015	Lead Member for Learning and School Effectiveness	To consider the proposal to reconsider ESCC co-sponsorship role in Eastbourne Academy	KD	Report, other documents may also be submitted	Jill Fisher 01273 48254
22 Dec 2015	Lead Member for Resources	To consider the proposal to seek consent for the disposal of the West St. Leonards Site.	KD / P	Report, other documents may also be submitted	Chris Reed 01273 336237
 1& Jan 2016 ເວັ	Lead Member for Adult Social Care	To give details about the next phase of development of Learning Disability Services, as outlined in the three year strategy that was agreed in 2014. To note the required consultation activity that will be undertaken and the date at which feedback from the consultation will be reported back to Lead Member.		Report, other documents may also be submitted	Kay Holden 01323 464470
20 Jan 2016	Lead Member for Learning and School Effectiveness	To consider school admission arrangements for 2017/18 year	KD	Report, other documents may also be submitted	Jill Fisher 01273 48254
20 Jan 2016	Lead Member for Learning and School Effectiveness	To consider proposed age changes at Groveland's Community School	KD	Report, other documents may also be submitted	Jill Fisher 01273 48254

20 Jan 2016	Lead Member for Learning and School Effectiveness	To consider the proposed age range changes at Meridian Primary School	KD		Report, other documents may also be submitted	Jill Fisher 01273 48254
20 Jan 2016	Lead Member for Learning and School Effectiveness	To consider the proposal to enlarge Cradle Hill Community Primary School	KD		Report, other documents may also be submitted	Gary Langford 01273 481758
25 Jan 2016	Lead Member for Transport and Environment	To consider the response to a petition calling upon the County Council to implement parking regulations in the form of a residents parking permit zone in Silchester Road, St Leonards		Lead Petitioner / Local Members	Report, other documents may also be submitted	Michael Blaney 01424 726142
2ເວັັສລາ 2016 ມີ	Cabinet	To consider the budget for Conservators of Ashdown Forest 2016/17	KD		Report, other documents may also be submitted	Marie Nickalls 01273 482146
26 Jan 2016	Cabinet	To consider the Treasury Management Strategy for 2016/17	KD		Report, other documents may also be submitted	Richard Carcas 01273 481926
26 Jan 2016	Cabinet	Reconciling Policy, Performance and Resources (RPPR) – To consider proposals in relation to the draft Council Plan 2016/17, the revenue budget 2016/17 and the Capital Programme	KD		Report, other documents may also be submitted	Jane Mackney 01723 482146
26 Jan 2016	Cabinet	Scrutiny Review of Raising the Participation Age (RPA) - To receive and consider the final report of the Raising Participation Age Review Board.			Report, other documents may also be submitted	Robert Moore 01323 463709

22 Feb 2016	Lead Member for Transport and Environment	Consideration of the draft revised East Sussex Local Flood Risk Management Strategy	KD	de	Report, other ocuments may Iso be submitted	Nick Claxton 01273 481407
8 Mar 2016	Cabinet	To consider the Rights of Way and Countryside Sites: Strategic Commissioning Strategy	KD	de	Report, other ocuments may Iso be submitted	Alice Henderson 01273 481804
21 Mar 2016	Lead Member for Learning and School Effectiveness	To consider the proposal to enlarge Cradle Hill Community Primary School.	KD	de	Report, other ocuments may Iso be submitted	Gary Langford 01273 481758

# Agenda Item 6

Report to:	Adult Social Care and Community Safety Scrutiny Committee
Date:	16 December 2015
By:	Director of Adult Social Care and Health
Title:	Update on the provision of services provided by Sussex Community Development Agency
Purpose:	To provide committee with a report from Sussex Community Development Agency on progress to date and plans for delivering services from: Isabel Blackman Centre – Hastings, Charter Centre – Bexhill and Phoenix Centre – Lewes.

#### RECOMMENDATIONS

The Committee is recommended to consider:

- 1. Progress made to date on delivering services including older people day services;
- 2. Proposals for plans for future developments; and
- 3. A presentation by Sussex Community Development Agency

#### 1. Background and Supporting Information

#### **Financial Appraisal**

1.1 There are no additional financial implications arising from this report. The full year effect (FYE) savings achieved to date from Phase 1, from the closure of three units and net of client reprovisioning costs, total £417,984 (2015/16 budget).

1.2 With further savings of £344,000 planned from Phase 2, new building management and delivery of three existing day services, a total of £761,984 savings (FYE) will have resulted from Phases 1 and 2.

#### Cabinet Decisions

1.3 On 10<sup>th</sup> December 2013 Cabinet agreed to close the Orion Centre - Hailsham, Pinehill – Hastings and Hookstead Centre – Crowborough. These services were closed and clients reprovided with alternative services. Cabinet also agreed to seek alternative providers to manage the building and deliver a day service at the Isabel Blackman Centre – Hastings, the Charter Centre – Bexhill and the Phoenix Centre – Lewes.

#### Tender Process

1.4 A full tender commenced in August 2014 with bids returned in November. Bids were evaluated and the successful organisation, Sussex Community Development Agency (SCDA) was informed in January 2015. The tender was constructed so that bidders could offer to provide service at 'any or all' of the locations. SCDA bid for and were successful in all three locations.

1.5 As a consequence of the similarity between the current services and the tendered services, Transfer of Undertakings - Protection of Employment (TUPE) regulations apply. Almost all staff employed by East Sussex County Council were transferred to SCDA.

1.6 The contract moves to a 'Spot Purchase' mechanism where the County Council pay for individual service user attendance. This avoids high unit costs as the rate per day is fixed by the contract.

#### Strategic Context

1.7 The approach described above has been taken within the Council Operating Principles to deliver appropriate services to secure the best outcomes and value for money for residents, thereby keeping vulnerable people safe and making the best use of our resources. Working with voluntary and community sector providers also supports strong partnerships in developing the market resulting in greater choice for clients and improved value for money. Costs have been reduced as have risks.

1.8 At the meeting of the Scrutiny Committee in March 2015 it was resolved to request a presentation at the 12<sup>th</sup> November meeting from the Sussex Community Development Agency on how they are planning to provide the older people's day services going forward. As that meeting was cancelled the item is being considered on 16<sup>th</sup> December.

#### Current position

1.9 SCDA commenced the contract in July 2015. Throughout the transition all day services continued to be provided without disruption. As staff TUPE into the new services, continuity has been provided for clients. All three units have some usage by external agencies. SCDA have agreed that these arrangements will continue unchanged during the transition period and any future changes will involve discussions with these agencies. Transport arrangements continue as they have previously been provided.

#### 2. Conclusion

2.1 SCDA has continued to provide the core day service for older people alongside developing a broader community based service within each of the day centres. The level of referrals from the County Council continues to be monitored.

2.2 Regular contract monitoring continues to take place and work is underway to secure external evaluation of this model.

#### KEITH HINKLEY Director of Adult Social Care & Health

Contact Officer: Barry Atkins, Head of Service – Strategic Commissioning (Older People & Carers)

Tel. No. 01273 482308 Email: <u>barry.atkins@eastsussex.gov.uk</u>

LOCAL MEMBERS

All

BACKGROUND DOCUMENTS

None

# Work Programme for Adult Social Care and Community Safety Scrutiny Committee



## Future work at a glance

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# Updated: November 2015

This list is updated after each meeting of the scrutiny committee. Follow us on Twitter for updates: @ESCCScrutiny

Items that appea	r regularly at committee
The Council's Forward Plan	The latest version of the Council's Forward Plan is included on each scrutiny committee agenda. The Forward Plan lists all the key County Council decisions that are to be taken within the next few months together with contact information to find out more. It is updated monthly.
	The purpose of doing this is to help committee Members identify important issues for more detailed scrutiny <i>before</i> key decisions are taken. This has proved to be significantly more effective than challenging a decision once it has been taken. As a last resort, the <u>call-in</u> procedure is available if scrutiny Members think a Cabinet or Lead Member decision has been taken incorrectly.
	Requests for further information about individual items on the Forward Plan should be addressed to the listed contact. Possible scrutiny issues should be raised with the scrutiny team or committee Chairman, ideally before a scrutiny committee meeting.
Committee work programme	This provides an opportunity for the committee to review the scrutiny work programme for future meetings and to highlight any additional issues they wish to add to the programme.

Future Committe	Author	
10 March 2016		
Meals on Wheels	A report on the impact of the change in the method of delivering Meals on Wheels.	Keith Hinkley, Director of Adult Social Care and Health
Reconciling Policy, Performance and Resources (RPPR) 2015/16	A report providing an opportunity to review scrutiny's input into the Reconciling Policy, Performance and Resources (RPPR) process during 2015/2016.	Becky Shaw, Chief Executive
23 June 2016		
Annual Review of Safer Communities Performance, Priorities and Issues	A report updating the Committee on performance in relation to safer communities in 2015/16 and the priorities and issues for 2016/17 that will be highlighted in the Partnership Business Plan.	Keith Hinkley, Director of Adult Social Care and Health
15 September 2016		
Safeguarding vulnerable adults	The Safeguarding Adults Board (SAB) Annual Report outlines the safeguarding activity and performance in East Sussex during the previous financial year, as well as some of the main developments in place to prevent abuse from occurring.	Angie Turner, Head of Adult Safeguarding
	The Strategic Plan sets out the aims and objectives of the SAB for 2015-18 and is refreshed each year.	

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